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Patent Information
This product is patented. One or more of the following patents may apply to the product sold herein: U.S. Patent Nos. 6,154,768, 6,173,310, 6,260,093, 6,289,303, 6,291,003, 6,257,796, 6,267,547, 6,268,599, 6,268,006, 6,293,432, 6,297,505, 6,671,715, 6,691,105, 6,604,316, 6,697,638, 6,704,723, 6,741,980, 6,765,997, 6,788,789, 6,772,137, 6,788,789, 6,798,667, 6,801,910, 6,820,073, 6,829,334, 6,836,537, 6,850,603, 6,859,768, 6,873,693, 6,904,963, 6,904,912, 6,977,952, 6,986,568, 6,986,569, 7,003,512, 7,016,480, 7,020,251, 7,039,165, 7,082,422, 7,113,993, 7,127,403, 7,174,349, 7,181,417, 7,194,457, 7,197,461, 7,226,303, 7,260,577, 7,266,181, 7,272,212, 7,302,639, 7,324,942, 7,330,847, 7,340,040, 7,356,758, 7,356,840, 7,416,438, 7,428,302, 7,430,502, 7,440,998, 7,486,760, 7,509,671, 7,516,181, 7,559,048, 7,574,376, 7,617,201, 7,725,811, 7,801,957, 7,836,178, 7,861,161, 7,861,253, 7,881,443, 7,892,616, 7,945,584, 7,970,762, 8,005,870, 8,051,168, 8,051,369, 8,094,788, 8,130,918, 8,296,287, 8,321,411, 8,452,755, 8,521,733, 8,552,192, 8,577,902, 8,606,813, 8,607,138, 8,645,313, 8,761,659, 8,775,807, 8,782,083, 8,812,490, 8,832,588, 8,943,044, 8,943,187, 8,958,537, 8,966,567, 8,983,440, 8,984,288, 8,995,628, 9,027,099, 9,027,105, 9,037,577, 9,038,152, 9,076,088, 9,086,637, 9,116,954, 9,124,630, 9,154,303, 9,154,486, 9,160,727, 9,160,866, 9,171,073, 9,172,688, 9,173,101, 9,183,317, 9,195,814, 9,208,213, 9,208,444, 9,262,481, 9,264,415, 9,265,483, 9,269,358, 9,275,127, 9,282,271, 9,300,646, 9,311,660, 9,313,206, 9,330,174, 9,338,287, 9,361,392, 9,378,386, 9,396,416, 9,397,872, 9,397,880, 9,405,804, 9,413,710, 9,413,794, 9,430,628, 9,432,808, 9,438,597, 9,444,605, 9,450,942, 9,450,958, 9,454,594, 9,507,755, 9,513,770, 9,516,018, 9,529,850, 9,563,761, 9,565,175, 9,608,970, 9,640,001, 9,646,165, 9,660,908, 9,667,146, 9,697,350, 9,742,764, 9,742,781, and 9,743,235. Other patent applications are pending.
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WELCOME TO MICROSTRATEGY

Thank you for your interest in MicroStrategy Analytics Enterprise.

Since 1989, MicroStrategy has helped corporations transform their operational data into actionable information. MicroStrategy, with its industrial-strength business intelligence, helps organizations improve business performance by providing easy-to-use technology for monitoring, reporting, and analyzing all of their enterprise data. With the MicroStrategy platform, you can analyze and make decisions based upon the data within your organization’s enterprise data warehouse. You can also build analytical solutions across all areas of your organization’s business, including sales, marketing, operations, financial analysis, customer relationship management, and supply chain. Its intuitive user interfaces provide interactive analyses that display richly-formatted information to business users with the ability to sort, cross tabulate, drill from summarized data into transactional details, export the results and collaborate with other users, without the need to know SQL or the physical database structures.

As you work through the evaluation process described in this document, you learn about the components of the MicroStrategy platform; queries, reporting, and analysis as well as information delivery and alerting services. MicroStrategy Developer™, MicroStrategy Web™, MicroStrategy Office™, and MicroStrategy Mobile™ allow you to execute and manipulate reports in Microsoft® Windows, a Web browser, Microsoft Office, and mobile device such as the Apple iPad or iPhone, or an Android phone or tablet. These products, together with MicroStrategy Intelligence Server™, present a comprehensive solution to your business intelligence needs by providing queries across diverse interfaces, reporting, analysis, proactive information delivery, and alerting services.
To help you explore the features of the MicroStrategy platform, sample reporting applications called MicroStrategy Tutorial and the Human Resources Analytics Module are provided. The MicroStrategy Tutorial is a MicroStrategy project and a set of demonstration applications designed to illustrate the rich functionality of the MicroStrategy platform. For technical details on the MicroStrategy Tutorial, see the MicroStrategy Project Design Guide.

After reviewing these features, you can build your own reports and information delivery services using the MicroStrategy Tutorial database.

Also as a part of the evaluation process, you can view business intelligence applications in a Web browser using MicroStrategy Web.

A detailed discussion of the platform architecture and the products that comprise the MicroStrategy platform can be found in the Introduction to MicroStrategy: Evaluation Guide. You can access this guide from the product disk using the steps in Evaluation resources, page 6.

**MicroStrategy evaluation products**

All MicroStrategy evaluation products provide access to fully functional versions of the award-winning MicroStrategy business intelligence reporting features. The evaluations provide a special interface that walks you through a step-by-step experience. The evaluations make use of the specially designed MicroStrategy Tutorial BI application and its sample data, sample reports, and other sample reporting objects.

MicroStrategy offers the following evaluation products:

- **MicroStrategy Evaluation Edition software**: This evaluation software provides an evaluation of MicroStrategy functionality in a Microsoft Windows environment.
  
  ▪ This evaluation software is available from MicroStrategy, Inc. and can be downloaded free from:
    
  
  ▪ This evaluation software is designed to be used in a Windows environment.
For detailed instructions for this evaluation software, use the Introduction to MicroStrategy: Evaluation Guide.

- **MicroStrategy SDK Evaluation for SIs, VARs, and OEMs:** Many MicroStrategy customers want the power and sophistication of the MicroStrategy platform but have specific requirements that require a customized solution. For example, you may want to create an application that is consistent with your corporate standards, or you may want to embed MicroStrategy functionality into your existing systems. You may even want to build and resell MicroStrategy-based products or applications suited to particular industries. All of these types of customizations are possible using the MicroStrategy Software Development Kit (SDK).

To experience the SDK evaluation, see the MicroStrategy Developer Library (MSDL) section called What Can You Do With The MicroStrategy SDK. The MSDL is part of the SDK product.

**Evaluation resources**

The following resources are available to you to assist with your evaluation of the MicroStrategy platform:

- Free technical support for 30 days with 24 x 7 access to the MicroStrategy Knowledge Base. To access the Knowledge Base, register your copy of the Evaluation Edition to receive a user name and password. Then go to http://www.microstrategy.com/support and click **Knowledge Base** to log in.

  If you need to continue your evaluation beyond 30 days, you can renew your evaluation license. To do this, contact MicroStrategy via telephone at 1-888-537-8135 (US) or 44 (0) 208 396 0000 (worldwide) or via e-mail at info@microstrategy.com.

- Free online seminars covering various aspects of the MicroStrategy business intelligence platform. To register, visit http://www.microstrategy.com/ and click **View Webcasts**.

- Free MicroStrategy Education instructor-led class for those who qualify. To register, visit http://www.microstrategy.com/ and click **Attend Free BI Class**.

- Comprehensive online documentation, complete with a set of product manuals. The following steps describe how to access product documentation.

**To access the product documentation**

1. You can access the MicroStrategy Main Menu in the following ways:

   - **From the disk:** Insert the disk into your disk drive and wait for the MicroStrategy Main Menu window to display automatically.

     If the MicroStrategy Main Menu does not display, locate and run the MicroStrategy.exe file.
• **From the download site:** Download the files from the MicroStrategy download site. Locate and run the MicroStrategy.exe file.

  - Contact your MicroStrategy sales representative to determine the location and login credentials for the MicroStrategy download site.
  - You may have to extract the downloaded files to locate the MicroStrategy.exe file.

2 On the Main Menu screen, click **Documentation**.

3 Do the following:

  - Click **Read Quick Start Guide** to review the MicroStrategy Evaluation Quick Start Guide.
  - Click **Read Installation and Configuration Guide** to review the MicroStrategy Installation and Configuration Guide.
  - Click **Read Basic Reporting Guide** to review the MicroStrategy Basic Reporting Guide.
  - Click **View ReadMe File** to review the readme files that contain the most recent information about the products since the printing of this document.

To review the product documentation, you must have Adobe® Reader installed on your machine. You can click **Install Adobe Reader** to visit the Adobe website and install Adobe Reader, if necessary.

**To access the product documentation from your local machine**


2 On the Windows **Start** menu, point to **Programs**, then **MicroStrategy Documentation**, and then choose **Product Manuals**.

**Recommended evaluation process**


The following sections in this Quick Start Guide outline the recommended steps that will be useful in your evaluation of the MicroStrategy platform. These steps are as follows:

1 **Registering the evaluation software, page 8.**
2. Reviewing hardware and software requirements, page 8.


Be aware of the following:

- The license key for the Evaluation Edition expires 30 days from the time you install MicroStrategy software.
- After your MicroStrategy installation is complete, you have seven days to activate your installation.


9. Viewing reports on an Apple iPhone or iPad, page 13 (using MicroStrategy Mobile).


## Registering the evaluation software

You need a license key to install the MicroStrategy platform products. Please register your copy of the MicroStrategy Evaluation Edition by visiting [http://www.microstrategy.com/LicenseKey](http://www.microstrategy.com/LicenseKey).

At the online registration site, you are asked to enter the e-mail address you used to request this evaluation software. If your e-mail address cannot be found in the records, you may be asked to fill out a short form. You also need a promotion code to complete the registration process. This promotion code can be found on the inside of the evaluation disk mailer. If you downloaded the Evaluation Edition, you should have received the promotion code in the welcome communication from MicroStrategy.

If you do not have a promotion code, contact MicroStrategy Technical Support. You can find contact information for MicroStrategy Technical Support at the end of this guide.

The license key to install the MicroStrategy platform is sent to you at the e-mail address you specify at the registration site.

## Reviewing hardware and software requirements

For evaluation purposes, install the entire MicroStrategy platform on a single computer using the Express installation option.
For the most up-to-date requirements, view the ReadMe file. To access this file, from the Windows Start menu point to Programs, then MicroStrategy Documentation, then click Readme. Optionally, visit the MicroStrategy online documentation website and select the latest Readme.

Installing and activating the MicroStrategy Platform

For complete details to install MicroStrategy software, see the MicroStrategy Installation and Configuration Guide.

To install the MicroStrategy platform

1. Log in to your computer using an account with administrator privileges.
2. You can access the MicroStrategy Main Menu in the following ways:
   • From the disk: Insert the disk into your disk drive and wait for the MicroStrategy Main Menu window to display automatically.
   
   If the MicroStrategy Main Menu does not display, locate and run the MicroStrategy.exe file.
   
   • From the download site: Download the files from the MicroStrategy download site. Locate and run the MicroStrategy.exe file.
     • Contact your MicroStrategy sales representative to determine the location and login credentials for the MicroStrategy download site.
     • You may have to extract the downloaded files to locate the MicroStrategy.exe file.
3. On the Main Menu screen, click Evaluate Software.
4. Click Install MicroStrategy Platform and follow the installation wizard, using the following guidelines:
   • You need the license key you received upon registering the Evaluation Edition to install the products. The license key for the Evaluation Edition expires 30 days from the time you install MicroStrategy software.
   • Accept the default options presented by the installation wizard. Detailed installation and configuration instructions can be found in the chapter Installing the MicroStrategy Evaluation Edition in the Introduction to MicroStrategy: Evaluation Guide.
5. Restart the computer after completing the installation.
After your MicroStrategy installation is complete, you have seven days to activate your installation. Before you activate your installation you must request an Activation Code from MicroStrategy. You can complete this request at either of the following times:


- After the installation, using MicroStrategy License Manager. For details to activate your installation using License Manager, from your machine’s Start menu, select MicroStrategy Tools, then select License Manager. On the License Administration tab, click Help for steps to complete the activation.

When you restart the computer where the evaluation software is installed, the Welcome screen opens. This screen is designed to guide you through the evaluation process.

The Welcome screen appears only once after the software is installed. You can access the Welcome screen at any time from the Start menu by pointing to Programs, then to MicroStrategy Tools, and then choosing Welcome Screen.

Your MicroStrategy Evaluation Edition installation creates three default user accounts, each with a specific level of access to the MicroStrategy platform. The user names and access levels are:

- **User** - If you log in as User, you can perform most functions in MicroStrategy; these functions include creating and executing reports.

- **Developer** - If you log in as Developer, you can view objects that are required to develop reports.

- **Administrator** - If you use the Administrator login ID, you are granted “super user” access, which includes the ability to manipulate schema objects such as attributes. However, be careful if you log in as Administrator; you bypass the following tutorial steps and permanently lose any objects you delete.

There is no password required for any of the default user accounts. If you would like to assign passwords to these accounts see the Implementing standard authentication section of the System Administration Guide.

For complete details to install MicroStrategy software, see the MicroStrategy Installation and Configuration Guide.

**Viewing reports in a Developer application**

In this step, you use MicroStrategy Developer to execute reports against MicroStrategy Tutorial (a Microsoft Access database).
**To use MicroStrategy Developer**

1. Click **View reports in a Developer application** on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to **Programs**, then **MicroStrategy Tools**, and then choose **Welcome Screen**.

2. You are required to log in to access the MicroStrategy Tutorial. A dialog box opens advising you about this authentication information. Click **Continue** to proceed. To follow along with this tutorial, use the **User** login ID to log in. Leave the password blank and click **OK**.

3. The User Homepage opens, where you can learn how to access and manipulate reports, and create new reports using MicroStrategy Developer. Follow the recommended steps on the User Homepage.

   For detailed documentation of each step, refer to **Viewing Reports in a Developer Application** in the **Introduction to MicroStrategy: Evaluation Guide**.

**Viewing reports in a Web browser**

In this step, you use a Web browser to execute reports against the Tutorial database using MicroStrategy Web. Most of the reports you execute in this step are the same reports you saw in the Windows interface.

**To access reports using a Web browser**

1. Ensure that the World Wide Web Publishing service and MicroStrategy Intelligence Server services are running on your system. For more information about checking the status of these services, see **Troubleshooting the Evaluation Edition** in the **Introduction to MicroStrategy: Evaluation Guide**.

2. On the Welcome screen, click **View reports in a Web browser**. If the Welcome screen is not open, from the Start menu, point to **Programs**, then **MicroStrategy Tools**, and then choose **Welcome Screen**.

3. You are required to log in to access the MicroStrategy Tutorial. Log in using the login ID **User** and leave the password blank.

4. The User Homepage opens with instructions on how to proceed with the evaluation. These steps are similar to the ones you saw in the Windows interface.

   For a detailed explanation of each step in the evaluation process, refer to **Viewing Reports in a Web Browser** in the **Introduction to MicroStrategy: Evaluation Guide**.
Viewing reports in Microsoft Excel

In this step, you learn about MicroStrategy Office, which allows you to integrate MicroStrategy functionality with Microsoft® Office products like Excel, PowerPoint, and Word. You can execute MicroStrategy reports directly from the Microsoft Office applications, refresh their data, format the results, and save them for offline analysis.

To learn how to use MicroStrategy Office with Microsoft Excel, perform the following steps.

To access reports in Microsoft Excel

1. Ensure that the appropriate version of Microsoft Excel is installed on your computer. For detailed version requirement information, see Reviewing hardware and software requirements, page 8.

2. Click View reports in Microsoft Excel on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.

3. An Excel workbook opens. You can learn how to perform a one-click refresh of MicroStrategy reports in Excel and how to add reports to Excel worksheets by following the detailed instructions displayed on the worksheets.

For a detailed explanation of each step in the evaluation process, refer to Viewing Reports in Microsoft Excel, PowerPoint, and Word in the Introduction to MicroStrategy: Evaluation Guide.

Viewing reports in Microsoft PowerPoint

In this step, you learn about MicroStrategy Office, which allows you to integrate MicroStrategy functionality with Microsoft Office products like Excel, PowerPoint, and Word. You can execute MicroStrategy reports directly from the Microsoft Office applications, refresh their data, format the results, and save them to be used for offline analysis.

To learn how to use MicroStrategy Office with Microsoft PowerPoint, perform the following steps.

To access reports in Microsoft PowerPoint

1. Ensure that the appropriate version of Microsoft PowerPoint is installed on your computer. For detailed version requirement information, see Reviewing hardware and software requirements, page 8.

2. Click View reports in Microsoft PowerPoint on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.
3 A PowerPoint presentation opens. You can learn how to perform a one-click refresh of MicroStrategy reports in PowerPoint and how to add reports to PowerPoint slides by following the detailed instructions displayed on the slides.

For a detailed explanation of each step in the evaluation process, refer to Viewing Reports in Microsoft Excel, PowerPoint, and Word in the Introduction to MicroStrategy: Evaluation Guide.

**Viewing reports in Microsoft Word**

In this step, you learn about MicroStrategy Office, which allows you to integrate MicroStrategy functionality with Microsoft Office products like Excel, PowerPoint, and Word. You can execute MicroStrategy reports directly from the Microsoft Office applications, refresh their data, format the results, and save them to be used for offline analysis.

To learn how to use MicroStrategy Office with Microsoft Word, perform the following steps.

**To access reports in Microsoft Word**

1 Ensure that the appropriate version of Microsoft Word is installed on your computer. For detailed version requirement information, see Reviewing hardware and software requirements, page 8.

2 Click View reports in Microsoft Word on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.

3 A Word document opens. You can learn how to perform a one-click refresh of MicroStrategy reports in Word and how to add reports to Word documents by following the detailed instructions displayed on the document.

For a detailed explanation of each step in the evaluation process, refer to Viewing Reports in Microsoft Excel, PowerPoint, and Word in the Introduction to MicroStrategy: Evaluation Guide.

**Viewing reports on an Apple iPhone or iPad**

You can learn about MicroStrategy Mobile for the iPhone and iPad, which allows you to receive reports and documents on your Apple iPhone and iPad and analyze the data in the reports and documents in a variety of ways.

With MicroStrategy Mobile, you and other business users receive the same reports and documents on your Apple iPhones and iPads as you do in MicroStrategy Web, MicroStrategy Office, or MicroStrategy Developer. You can then analyze the reports and documents on your mobile device by sorting data, repositioning objects, grouping data by page, and more.

To learn how to use MicroStrategy Mobile, perform the following steps.
To view reports in MicroStrategy Mobile for iPhone and iPad

1. On the Welcome screen, click View reports on iPhone and iPad. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.

2. The Home page opens with instructions on how to proceed.

For a detailed explanation of each step in the evaluation process, refer to the Viewing Reports on a Mobile Device chapter in the Introduction to MicroStrategy: Evaluation Guide.

Viewing reports on an Android phone or tablet

You can learn about MicroStrategy Mobile for the Android, which allows you to receive reports and documents on your Android phone or tablet and analyze the data in the reports and documents in a variety of ways.

With MicroStrategy Mobile, you and other business users receive the same reports and documents on your Android device as you do in MicroStrategy Web, MicroStrategy Office, or MicroStrategy Developer. You can then analyze the reports and documents on your mobile device by sorting data, repositioning objects, grouping data by page, and more.

To learn how to use MicroStrategy Mobile, perform the following steps.

To view reports in MicroStrategy Mobile for Android

1. On the Welcome screen, click View reports on Android. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.

2. The Home page opens with instructions on how to proceed.

For a detailed explanation of each step in the evaluation process, refer to the Viewing Reports on a Mobile Device chapter in the Introduction to MicroStrategy: Evaluation Guide.

Building a reporting application

In this step, you learn how to access MicroStrategy Architect, a tool you can use to create your own reporting application using MicroStrategy Tutorial data.

To launch Architect

1. Click Build a reporting application on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to Programs, then MicroStrategy Tools, and then choose Welcome Screen.

2. In the Folder List on the left, expand My First Project.
3 Right-click **My First Project** and select **Architect**. Architect opens. You can learn how to build a reporting application by following the recommended steps on the User Homepage.

For detailed information, refer to *Building a Reporting Application* in the *Introduction to MicroStrategy: Evaluation Guide*.

## Viewing business intelligence applications

In this step, you can view a variety of business intelligence applications in a Web browser using MicroStrategy Web. You can view the Human Resources Analysis Module, which is a sample business application with sample data, reports, dashboards, and other reporting objects. See *Viewing Business Intelligence Applications* in the *Introduction to MicroStrategy: Evaluation Guide* to learn more.

### To view business intelligence applications

1. Click **View business intelligence applications** on the Welcome screen. If the Welcome screen is not open, from the Start menu, point to **Programs**, then **MicroStrategy Tools**, and then choose **Welcome Screen**.

2. Log in as User with no password and click **Login**.

3. The User homepage opens. You can view the Human Resources Analytics Module application by following the recommended steps on the User Homepage.

For detailed information, refer to *Viewing Business Intelligence Applications* in the *Introduction to MicroStrategy: Evaluation Guide*.

## Next steps

If you have completed the steps in the recommended evaluation process, you have learned quite a bit about the query, reporting, analysis, information delivery and alerting functionality available through the MicroStrategy platform.

From here, you can view a business intelligence application in a Windows interface using MicroStrategy Developer. The Human Resources Analytics Module business intelligence application is the same one you explored in *Viewing business intelligence applications, page 15*. To learn more see *Viewing Business Intelligence Applications* in the Introduction to MicroStrategy: Evaluation Guide to learn more.

## Consulting

MicroStrategy Consulting Services provides proven methods for delivering leading-edge technology solutions. Offerings include complex security architecture designs, performance and tuning, project and testing strategies and recommendations, strategic planning, and
more. For a detailed description of consulting offerings, visit http://www.microstrategy.com/services-support/consulting.

**Technical Support**

If you have questions about a specific MicroStrategy product, you should:

1. Consult the product guides, Help, and readme files. Locations to access each are described above.

2. Consult the MicroStrategy Knowledge Base online at https://resource.microstrategy.com/support.

   A technical administrator in your organization may be able to help you resolve your issues immediately.